

List of Hearing Loops and FM Systems in South-East Queensland (as at 10/11/2018)

Look for the International Deafness symbol for Hearing Access

Changes and additions in green font



AUDIO INDUCTION LOOPS:

Amenities facilities at Virgin Blue at Domestic Airport

Australian Hearing, Aspley—counter loop

Baptist Tabernacle, Wickham Terrace, Brisbane

Beerwah Baptist Church

BHA Gold Coast

Blue Care Community Hall Kenmore

Brisbane City Cats (18)

Brisbane City Hall Main Auditorium

Brisbane Convention Centre—all rooms within the Centre have hearing loop capabilities. The smaller rooms have them permanently installed, and the larger rooms have them fitted in the required areas on request as part of the event planning process. Enquire at Centre for location of these rooms.

Brisbane International Airport (various areas)

Brisbane Law Courts

Broadbeach Branch Library, 61 Sunshine Blvd, Mermaid Water—loop located at information desk. Phone 5581 1555

Buderim Memorial Hall—in process of installing loop

Burleigh Heads Branch Library Park Avenue Burleigh Heads—loop located at information desk, Phone 5581 7230

Burleigh Waters Branch Library, corner Christine Avenue & Galeen Drive, Burleigh Waters—loop located at information desk. Phone 5581 1700

Capalaba Place Community Hall

Capalaba Library counter loop

Cedar Centre Community Education Toowoomba

Centenary Memorial Gardens at Sumner Park

Check-in area of Virgin Blue at Brisbane Domestic Airport

Coolangatta Branch Library, Level 1 The Strand, Corner Marine Parade & Dutton Street, Coolangatta—loop located at information desk. Phone 5581 7240

Coolum Uniting Church Conservatorium Cremorne Theatre

Domestic Airport new satellite hub

Donald Simpson Leisure Centre (Cleveland) Portable loop

Earle Haven Retirement Village, Nerang

Elanora Branch Library, The Pines Shopping Centre, Guineas Creek Road Elanora—loop located at information desk. Phone 5581 1671

Endeavour Northgate

Girl Guide Hut Kawana—loop from BHA Sunshine Coast installed here

Gold Coast City Council—entire list to be advised

Gold Coast Institute of TAFE

Gregson & Weight Funeral Directors, Wisers Road, Maroochydore—audio loop system.

Helensvale Branch Library, Helensvale Plaza, corner Lindfield Road & Sir John Overall Drive Helensvale—loop located at information desk. Phone 5581 1625

Hume Ryde Church, Toowoomba

IONA Blue Care Community Hall at Kenmore

Judith Wright Centre

Lake Kawana Community Centre, Sportsman Parade, Buddina. Phone 0754371170 or Fax 0754371175. Email lkcc@sunshinecoast.qld.gov.au

MacKay—Westpac bank counter teller, 28 Grandview Drive, MacKay

Mater Cochlear Implant Centre & Audiology—Reception Desk

Mooloolaba State School

Mudgeeraba Branch Library, Railway Street, Mudgeeraba—loop located at information desk. Phone 5581 1684

Nambour Civic Centre, top Level, Centenary Square, Currie Street, Nambour

Nerang Branch Library, corner White & Price Streets Nerang—loop located at information desk. Phone 5581 7180

New Life Uniting Church, 4 Greenwich Court, Robina Phone 07 5578 9322

Noosa Arts Theatre 163 Weyba Road, Noosaville Phone: 07 5449 9343

Email: info@noosaartstheatre.org.au

Website: www.noosaartstheatre.org.au

Palm Beach Community Lounge and Library, Eleventh Avenue, Palm Beach—loop located at information desk. Phone 5581 7250

Playhouse Theatre

Princess Alexandra Hospital Emergency Department

Princess Alexandra Hospital Auditorium at Woolloongabba

Quaker Meeting Rooms at Kelvin Grove

Queensland Parliament:

- Function rooms (2) on level 4 of the Annexe
- The Gallery overlooking the Parliamentary Chamber
- The media/meeting room (1) on Level 5 of the Annexe
- The Parliamentary Chamber

QCAT—hearing rooms equipped with Hearing Loops

Queensland Rail—see page 5 for more information about their loop equipment

Queensland Institute Medical Research Auditorium, 300 Herston Road, Herston

Redland City Council, North Stradbroke Conference Room located in Council Administration Building in Cleveland

- Capalaba and Cleveland customer service desks
- Redland City Council Chambers—hearing loop upgraded
- Capalaba Public Library customer service desks

Redlands Sporting Club Lounge and Auditorium

Robina Branch Library, 196 Robina Town Centre Drive, Robina—loop located at information desk. Phone 5581 1600

Robina Hospital admission and enquiries counters

Roundhouse Theatre

Runaway Bay Branch Library, Lae Drive, Runaway Bay—loop located at information desk. Phone 5581 7220

Salisbury Baptist Church

Salvation Army City Temple, 167 Ann Street, Brisbane

South Brisbane Baptist Church

Southbank Complex IMAX building

Southport Branch Library, corner Garden & Lawson Streets, Southport—loop located at information desk. Phone 5581 7200

Local Studies Library, 1st Floor, Southport Branch Library, corner Garden & Lawson Streets, Southport— loop located at information desk. Email: library@goldcoast.qld.gov.au

Special Needs Library Nerang Branch, corner White & Price Streets, Nerang—loop located at information desk. Phone 5581 7180.

St Marks Anglican Church at the Gap

St Mark's Anglican Church, Buderim

St Finbarr's Catholic Church

Sunshine Coast loop located at the Airport Departures near the Rip Curl retail store

Telstra retail shop, Capalaba—counter loop

Tennyson Tennis Centre—there are also a number of loop receivers with headphone available for use with the loop system.

Toowong State High School Multifunction Hall

Uniting Church, Beenleigh

Uniting Church, Mermaid Waters

Uniting Church, Southport

Upper Coomera Branch Library, corner Reserve & Abraham Roads, Upper Coomera—loop located at information desk. Phone 5582 9300

Victoria Point Library counter loops

Virgin Blue Domestic Lounge

Westpac Bank—accessible counter (sit down teller), Forest Lake

NOTE: A number of Loop Amplifiers have been installed on a number of buses/coaches in Queensland.

Some Churches or other facilities could not have loops installed for various reasons so we

have used infrared or FM instead. As there is a need for privacy in court rooms infrared has been used. Infrared and FM systems are still accessible for telecoil users by using a receiver with a neckloop and many of the facilities provide receivers and neckloops.

INFRARED and FM INSTALLATIONS:

Administrative Appeals Tribunal, Brisbane—Infrared

Apostolic Church, Maryborough—Infrared

Brisbane Powerhouse

Caloundra Council—portable system

Capalaba Central Movies—FM systems and 5 Captiview units

Cineplex at Victoria Point—two infrared systems with two types of equipment. One is a basic set of headphones that picks up the sound signal and puts it through the headphones. The other is a personal induction loop that a patron wears around their neck, which picks up the signal and sends it in to a hearing aid via the T Switch (telecoil).

City North Baptist Church, Gordon Park/Kedron—Infrared

Eldorado Cinemas, Indooroopilly

Events Centre Caloundra—FM systems and head phones as well

Family Court, Brisbane—Infrared but also has portable FM systems with neckloops.

Fosters Brewery Tours—FM

Griffith University, Nathan—FM systems—2 lecture theatres Lyric Theatre

Marantha Retirement Village, Kallangur—Infrared

Megaplex Cinemas, Indooroopilly

Nambour Civic Centre, top Level, Centenary Square, Currie Street, Nambour

Outback spectacular have FM units—ask when you book Palace Centro

Princess Alexandra Hospital, Woolloongabba—Infrared

Queensland Art Gallery—FM systems with neckloops

Queensland Parliament has a new FM system for Parliament tours

Redland City Council outlets:

- Redland Bay (8 headphones and 8 neck loops)
- Thorneside Hall (8 headphones and 8 neck loops)
- MacLeay Island Hall (7 headphones and 7 neck loops)

RSL Care Centaur Retirement Community, Caloundra—infrared

St Andrews Lutheran, Brisbane—infrared

St John's Cathedral, Brisbane—infrared

Supreme Court numbers 3, 4, 10, 13 & 14 have Sennheiser infrared hearing assistance installed

Sundale Retirement Complex, Nambour—Infrared

University Sippy Downs (U3A) lecture room infra-red hearing system

Victoria Point Cinema Complex—FM systems

Yeronga TAFE—FM system with neckloops

Increasingly, Queensland Rail is installing hearing loops at stations to assist passengers who are hard of hearing to be aware of train arrivals and departures. At Queensland Rail station ticket counters which have hearing loops installed, there will be a sign with the international symbol for the deaf and hard of hearing. To use the loop please indicate that you require the loop and allow the station officer sufficient time to turn the loop on. The loop serves to output the Queensland Rail station officer's voice so that a customer's hearing aid can pick up the signal within about 60 centimetres of the ticket window glass.

Hearing loops installed at designated waiting areas on station platforms are denoted by the same sign used at ticket counters. These loops serve to output the Public Address system announcements to the hearing aid loop, provided that the customer is within that designated area. The platform loops are automatically activated whenever there is a PA announcement to that platform

Both ticket counter and platform hearing loops are audio-frequency induction hearing loops. To use these loops customers must have hearing aids which have the telecoil (or T-switch) facility. The customer must also have the hearing aid T-switch "on" for it to work.

If you would like a complete list of Station Access Guide, ask for the latest copy at any Queensland Rail Station Office

The following stations have Hearing Loops:

Alderley, Altandi, Auchenflower, Bald Hills, Banoon, Beenleigh, Beerwah, Beerburum, Bethania, Birkdate, Boondall, Bundamba, Caboolture, Central, Cleveland, Coopers Plains, Coorparoo, Corinda, Darra, Deagon, Dinmore, Eagle Junction, Elimbah, Enoggera, Ferny Grove, Fortitude Valley, Fruitgrove, Graceville, Grovely, Gympie North, Hemmant, Indooroopilly, Ipswich, Kallangur, Kippa-Ring, Kuraby, Landsborough, Lindum, Loganlea, Mango Hill, Mango Hill East, Mitchelton, Mooloolah, Moorooka, Morayfield, Morningside, Murrumba Downs, Nambour, Narangba, Newmarket, Oxford Park, Oxley, Palmwoods, Park Road, Petrie, Redbank, Richlands, Roma Street, Rothwell, Runcorn, Sandgate, Shorncliffe, Southbank, South Brisbane, Springfield, Springfield Central, Strathpine, Sunnybank, Taringa, Toombul, Toowong, Varsity Lakes, Windsor, Woodridge, Wooloowin, Woombye, Wynnum, Wynnum Central, Zillmere

PLEASE NOTE THAT CICADA Queensland is not responsible for the information contained in this list. Please enquire with the venue. If the venue does not display the International Deafness Symbol, please ask why. We also suggest that you contact Deafness Forum Australia for more information to download this symbol. Website: www.deafnessforum.org.au

CART—captioning services may also be provided by the Parliament provided sufficient notice is made to the Clerk well in advance of the meeting.

If you require captioning contact Bradley Reporting. Phone 07 3286 3901

